**OBSERVATION: User/community capacity & participation planning**

**WHERE: In-/outside main house, compound and community**

**WHO: Community, father & Ayoub**

**DATE: 18-09-2017**

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| **Time** | **Activity** | **Duration** | **Inclusion preferences: from none (0), to all (5)** | **Level of participation scale from no participation to full participation** | **Support level fulfilment: none (0), following all the steps(5)** | **Comment** | **Picture** |
| 09:00 | Preparation | - | - | - | - |  |  |
| 09:15 | Presenting to family | 30 min | 2 | 3 | 3 | Ayoub I following the support well, all family members are present and they really have the opportunity to add their preferences during the presentation. Sadly at the end of the presentation Ayoub adds that he will not change the planning. The family seems a little disappointed |  |
| 09:45 | Questions | 45 min | 2 | 3 | - | The family has many questions about the planning and Ayoub has the patience to let hem all address the issues. Sadly again stating he won’t be able to change the planning accordingly |  |
| 10:30 | Presenting to community | 1 hour | 3 | 2 | 2 | Due to a good preparation all the community members that are listed in the planning have come to the presentation. The presentation is clear and Ayoub speaks slowly so everyone can follow. |  |
| 11:30 | questions | 30 min | 2 | 3 | - | There are some uncertainties with the community about payment. They prefer to receive money then to have food. Ayoub clearly explains that the family does not have the funds to pay and asks for their help. As explained in the presentation all hours that the community puts in will be compensated according to agreements they made with the family. |  |

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| **Number** | **Feedback** |
| 1 | I think Ayoub really made the family feel comfortable about the future of the new house. |
| 2 | I think that during the community presentation it was a little messy because of the many questions that came during the presentation. Ayoub did very well to let everyone speak what was on his or her mind. |
| 3 |  |

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| **Number** | **Decisions** |
| 1 | Ayoub decided after the feedbakc that he needs to change the planning according to the wishes of the family although he just finished the final version. |
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| 3 |  |
| 4 |  |
| 8 |  |